Claims-Management Software

**States using vendors that have marketed to more than one state**

***Genoa***Alaska  
Iowa  
Kansas  
Maryland  
Massachusetts  
New Hampshire  
New Mexico  
Rhode Island  
Vermont  
Wyoming  
Puerto Rico

***Bonditech (originally EmergingSoft)***Minnesota   
Mississippi  
New York  
DC

**States using local or state-based vendors**

California: ASDCom  
Indiana: local vendor using APPRIS product  
Louisiana  
Montana: Axiom, based in Montana  
Nevada: CCSI, Nevada  
New Jersey: SUHA, Inc., NJ  
North Carolina  
Ohio: Matrix Pointe Software, LLC, in Westlake, Ohio  
Pennsylvania: Deloitte Consulting  
Texas: Adjacent Technology (Austin) developed software imaging and workflow system using IBM Case Manager, to work within existing main-frame system   
Virginia: CAP TECH, Richmond

**States with systems generally developed in-house/maintained in-house**

Arizona  
Connecticut  
Delaware  
Hawaii  
Iowa  
Michigan  
Missouri  
New Mexico  
North Dakota  
Oklahoma  
Oregon  
South Dakota  
Tennessee  
Utah  
Washington (shared with workers compensation agency)  
West Virginia  
Wisconsin

***In-house IT with some work done by local vendor***  
Alabama: worked with initial design from Florida-based Advanced System Design  
Arkansas: Initially developed in-house but later a local vendor updated it to create a more efficient version  
Florida: SIRE Technologies installed within AG office  
Idaho: Initial development by vendor, now maintained and updated in-house  
Maine: local designers worked with in-house staff  
South Carolina: vendor helps maintain software

***Newer Systems, purchased since 2019***Colorado: New York-based vendor  
Ohio