Claims-Management Software

**States using vendors that have marketed to more than one state**

***Genoa***Alaska
Iowa
Kansas
Maryland
Massachusetts
New Hampshire
New Mexico
Rhode Island
Vermont
Wyoming
Puerto Rico

***Bonditech (originally EmergingSoft)***Minnesota
Mississippi
New York
DC

**States using local or state-based vendors**

California: ASDCom
Indiana: local vendor using APPRIS product
Louisiana
Montana: Axiom, based in Montana
Nevada: CCSI, Nevada
New Jersey: SUHA, Inc., NJ
North Carolina
Ohio: Matrix Pointe Software, LLC, in Westlake, Ohio
Pennsylvania: Deloitte Consulting
Texas: Adjacent Technology (Austin) developed software imaging and workflow system using IBM Case Manager, to work within existing main-frame system
Virginia: CAP TECH, Richmond

**States with systems generally developed in-house/maintained in-house**

Arizona
Connecticut
Delaware
Hawaii
Iowa
Michigan
Missouri
New Mexico
North Dakota
Oklahoma
Oregon
South Dakota
Tennessee
Utah
Washington (shared with workers compensation agency)
West Virginia
Wisconsin

***In-house IT with some work done by local vendor***
Alabama: worked with initial design from Florida-based Advanced System Design
Arkansas: Initially developed in-house but later a local vendor updated it to create a more efficient version
Florida: SIRE Technologies installed within AG office
Idaho: Initial development by vendor, now maintained and updated in-house
Maine: local designers worked with in-house staff
South Carolina: vendor helps maintain software

***Newer Systems, purchased since 2019***Colorado: New York-based vendor
Ohio